



WEEKLY UPDATE

August 12, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had zero residents and six staff members test positive for COVID-19. We are currently testing new hires prior to working with loved ones. We monitor signs and symptoms daily, to ensure we do not have a need to test further.

I have been getting a lot of questions about visitation due to various media outlets. Please be patient, we are currently reviewing all items that have been put out CDC and CMS so that we can move forward safely. At this time we are still not accepting visitors, but as soon as it changes we will notify all families.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 346-998-3500.

Sincerely,

A handwritten signature in black ink, appearing to read "Femi Alabi-Isama".

Femi Alabi-Isama
Administrator



WEEKLY UPDATE

August 19, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had zero residents and six staff members test positive for COVID-19. Currently all staff are back at work after testing negative.

We are currently reviewing any new guideline in regards to visitation. If any changes are made we will inform the families and also post on social media and on the website.

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

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Sincerely,

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Femi Alabi-Isama
Administrator



TERRABELLA

HEALTH & WELLNESS SUITES

WEEKLY UPDATE

August 26, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had zero residents and six staff members test positive for COVID-19. At this time all employees have returned to work safely after testing negative. We have not started routine testing, but we continue to screen our staff and residents to quickly recognize any possible exposure.

At this moment we are preparing for the impending storm, we have chosen to shelter in place. We have given families the ability to take loved one's home if they choose. We have all the supplies that we need in order to make it through the Hurricane Laura and hopefully be unaffected.

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Sincerely,

Femi Alabi-Isama
Administrator