



TERRABELLA
HEALTH & WELLNESS SUITES

WEEKLY UPDATE

July 15, 2020

Dear Residents and Families/Representatives,

Please accept this letter as an update on the status of COVID-19 in our facility and what we are doing to keep our residents and staff during this ongoing pandemic. Since the onset of this virus, we have had zero residents and four staff members test positive for COVID-19. Of the four employees that have tested positive, 1 had fully recovered and will be returning back to work. We do not have a plan for additional mass testing, but we continue to evaluate the situation daily to see if it is needed. The last date of facility wide testing was May 19, 2020. We continue to do all we can to keep out residents and staff safe.

As the number of coronavirus cases throughout the country are rapidly changing, we continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please also remember what you can do to help stop community spread of this virus, such as practicing hand hygiene and social distancing, practicing proper cough etiquette, using face masks, and cleaning and disinfecting frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 346-998-3500.

Sincerely,

Femi Alabi-Isama
Administrator



TERRABELLA
HEALTH & WELLNESS SUITES

WEEKLY UPDATE

July 22, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had zero residents and five staff members test positive for COVID-19. We continue to monitor symptoms and vital signs in our residents. We are also testing all new employees and screening staff when they enter the building. The last positive test we received was a week ago, a new employee that did not work with any residents. We will continue to work diligently to keep our residents and staff safe at this time.

As you might already know, the federal government announced last week that it is going to send point-of-care testing supplies for COVID-19 to all skilled nursing facilities in the country. We hope this means better access to testing and faster results for our staff and residents, but we will keep you posted as we get more information and details on this development. As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (346) 998-3500.

Sincerely,

Femi Alabi-Isama
Administrator



WEEKLY UPDATE

July 30, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. Since the onset of this virus, we have had zero residents and six staff members test positive for COVID-19. At this moment all staff is being required to stay home for 14 days, they will be allowed to return to work after 2 negative tests. We are monitoring our residents daily for sign and symptoms that may be indicative of the virus. As a facility we are taking every precaution we can to keep our residents and staff safe

As always, we are working hard to keep everyone in our community safe and we will continue to practice the enhanced safety precautions that are known to prevent the spread of COVID-19, such as only essential personnel are allowed inside the facility and we screen them for signs and symptoms of illness prior to entering. Our residents are continually monitored and staff is using PPE as recommended by the CDC. Staff is frequently reminded and encouraged to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community. We ask them not to report to work if they have symptoms of illness.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at 346-998-3500.

Sincerely,

A handwritten signature in black ink, appearing to read "Femi Alabi-Isama", with a long horizontal flourish extending to the right.

Femi Alabi-Isama
Administrator



TERRABELLA
HEALTH & WELLNESS SUITES

WEEKLY UPDATE

July 9, 2020

Dear Residents and Families/Representatives,

We hope everyone had a fun and safe July 4th weekend! Over the holiday, and always, our staff works hard to prevent the spread of COVID-19 in our facility. The facility current has a total of three positive employee test, but we have no residents that have tested positive at this time. None of these employees have returned to work, they will not be allowed until they have two negative tests. We do not have a date in which we will conduct mass testing again, but we continue to monitor all staff and residents.

We continue to follow our federal, state and local health officials' recommendations and guidance for all appropriate precautions and preventative measures that we have reported to you on our website and previous weekly updates.

With the growing number of COVID-19 cases in certain areas of the country, it is also important to remember what you can do to help prevent community spread of the virus. You should wash your hands often with soap and water for at least 20 seconds, avoid close contact with people who are sick and people who don't live in your household by maintaining six feet of distance between you and them, cover your mouth and nose with a cloth face cover when around others, cover coughs and sneezes using the inside of your elbow and immediately wash your hands with soap and water for at least 20 seconds, and clean and disinfect frequently touched surfaces daily.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (346) 998-3500

Sincerely,

Femi Alabi-Isama
Administrator