



TERRABELLA

HEALTH & WELLNESS SUITES

WEEKLY UPDATE

November 12, 2020

Dear Residents and Families/Representatives,

Please accept this letter as our weekly update regarding the status of COVID-19 in our facility. We are happy to report that, as of today, we have no confirmed cases of COVID-19 in our facility. Since March we have had six positive employees who have completely recovered. We are still very proud and fortunate to say we have no residents that have contracted the virus. We continue to test our staff weekly, which is mandated due to the rise of positivity cases in Harris County.

We have started essential caregiver visitation at this time. Each family will receive a call from my Administrative Assistant to schedule a appointment. Please call for more details in regard to this new program.

Please continue to check our website for weekly updates as well as notification of new cases. As always, we will notify you if we receive confirmation of a new positive case in our facility and we will reach out to you individually if your loved one is displaying symptoms of COVID-19 or tests positive for COVID-19.

If you have any questions or concerns please contact us directly at (346)9983500.

Sincerely,

Femi Alabi-Isama
Administrator



Thanksgiving Update

Dear Residents/Families/Friends,

As Thanksgiving quickly approaches this week, we want to take a moment to thank you for your continued support throughout this pandemic. Our facility has faced unprecedented challenges over the last eight months and we appreciate your patience and understanding as we do our best to ensure your loved ones remain safe.

We are extremely grateful that you have entrusted your loved ones to our care and we are making every effort to provide our residents with a wonderful Thanksgiving. And while the recent rise in COVID-19 cases all over the country has affected how we all are celebrating this holiday, our facility On November 19, 2020 we conducted another parade to allow the families to see their loved ones. Thank you to those that participated to make it a huge success. We will be providing a special Thanksgiving meal for the residents, and have great activities leading up to the day.

Also, as a reminder, visitations for the holiday are as follows:

All visitation will be restricted to window visits on Thanksgiving. We are calling families to set up the next round of essential caregiver visits, which I know the residents loved and appreciated.

As a reminder, our total number of cases to date are as follows: zero residents and six staff members have tested positive for COVID-19. Our regular weekly updates will resume next week and we will continue to update you on our website if we receive notifications of new confirmed cases of COVID-19. As always, if you have any questions or concerns please don't hesitate to contact us directly.

On behalf of the entire staff at Terra Bella Health and Wellness, I wish you a happy and safe Thanksgiving.

Sincerely,

Femi Alabi-Isama

Administrator